

Service disruption - Waste collections

Last updated 8:25am Wednesday 10 February.

Please make sure your black and green bins are out ready for collection.

Black and green bins

As of today, Wednesday 10 February, all bin collections are suspended due to the heavy snow fall overnight.

Please leave your bin out as usual and we'll collect it as soon as we can.

We'll be collecting bins on Saturday this week to allow us to catch up.

We'll update this page with more detailed collection information when weather conditions allow, but we expect to have collected all bins by the end of Saturday.

Brown bins

The service remains suspended for the entire week.

When we restart the collections on the week commencing 15 February, there may be some bins where the garden waste is frozen in the bin and is stuck. If this affects your garden bin, we're sorry but we won't be able to come back later to try and empty it.

Advice to the public

- All collections will be later than planned as we won't start work before there is enough light to work safely in difficult conditions
- Bulky waste collections due Monday and Tuesday will be rescheduled. We'll attempt to catch up as quickly as possible. Bulky waste which is left outside for collection may still be collected so please leave items out
- We won't be collecting additional waste placed next to black bins

Those householders who have delayed recycling collections can have extra recycling collected as collections resume. We recommend the following steps are taken:

- Keep your extra recycling dry. Please don't keep it outdoors next to your bin. If you can, keep it for a fortnights time
- Please only use clear (colourless) sacks for extra recycling - carrier bags, white bin liners or black sacks can not be accepted
- Place flattened cardboard boxes and paper inside a larger box and put it next to your bin on the revised date

Not everybody has social media. Please pass this information on in a safe manner to those members of your community who will otherwise not hear of the delays. In extreme weather conditions safely and briefly checking on neighbours who may be otherwise isolated is appreciated.

Working conditions remain very challenging and the safety of our collection crews is our priority. Thank you for your continued patience and understanding.